

Since we didn't have a major project here is some questions for a few chapters I completed.

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Chapter 7

1. It promotes organizational effectiveness. Pg 131
2. Informed about planning in order to manage their facilities, resources, and services effectively. Pg 131
3. Addressing the internal and external environmental influences that affect the way in which the organization functions and prospers. Pg 135
4. Following rules, looking for future trends, means to innovate, decision making, organization. Pg 137
- 5.
6. Organize, scan, or scope out the environment: established objectives, definitions and expectations of the planning effort. Select critical issues or opportunities: using information in step 1 choose the most critical to important issues to resolve. Establish a mission statement and a set of broad goals: establishes the direction for strategy development to keep the organization on track during the planning. External and Internal assessment: identify forces outside and inside the MSA. Develop objective, policies and strategies: develop action oriented statement with respect to each strength. Develop and adopt an implementation plan: steps identifies timetables, responsibilities budgets resources. Monitor the plan and scan the environment: merely the monitoring of plan accomplishments. Pg 135-136
7. Organize, approvals, goals and objectives, survey assessment, products of assignments, prepare alternative plans, select preferred conceptual plan, draft master plan, final draft. Pg 139
8. Organize to plan, select critical issues, establish a mission statement and set of broad goals, external and internal assessment/ scan, develop objectives, policies and strategies, develop and adopt them, and monitor the plan/scan environment. Pg 138
- 9.
10. It is giving people more of an opportunity to get the best service delivery they can.

Chapter 8

1. It is important because one attempts to develop policies and procedures for the efficient and effective delivery of services, areas, and facilities. Pg 149

2. Identify and define the problem, develop alternative solutions, evaluate alternative solutions, certainty conditions, risk conditions, uncertainty conditions select alternative, implement decision, and evaluate and control. Pg 151
3. The decision maker has certainty about the outcome of each alternative. The decision maker has no knowledge of the probability of the outcome of each alternative. The decision maker has some probabilistic estimate of the outcomes of each alternative. Pg 150
4. To gather, organizing, and analyzing information for the management of recreation, parks, and leisure service organizations is to provide data that will help achieve objectives. Pg 154
- 5.
6. The enhancement of the ability to organize, maintains, and retrieve information needed to make a division. The modeling power of computers, which allows large amounts of information to be a reduced to key indicators that are understandable and usable by decision makers. Pg 155
7. To provide the manger with necessary information for making intelligent decisions. Pg 156
8. To know all your information, decision making, and systems that work, also computers are not reliable, not always working or knows the correct information. Pg 156
9. What type of decisions do you make regularly, what type of information do you need to make these decisions, what type of information do you receive regularly, what types of information would you like to get that you are now getting, what information would you want daily, weekly, or monthly and what types of data analysis programs would you like to see made available. Pg 157-158
10. Determination of management and organization needs, information gathering and processing, and information use in decision making. P 157-158